



ZEX LTD

Your Trusted Plumbing Professionals

Reliable Solutions for All Your Plumbing Needs. Licensed • Insured • Experienced professionals ready to serve you. Discover our comprehensive range of residential and commercial plumbing services designed to solve your most challenging plumbing issues with expertise and integrity.



Welcome to Zex LTD

At Zex Ltd we pride ourselves on delivering exceptional plumbing services with integrity and expertise, our team of certified professionals has been solving plumbing problems for homeowners and businesses throughout the Greater Metropolitan area. We understand that plumbing issues can be disruptive and stressful, which is why we're committed to providing prompt, effective solutions that restore your peace of mind.

Our comprehensive approach to plumbing services means we can handle everything from minor repairs to major installations and replacements. Whether you're dealing with a leaky faucet, need a complete bathroom renovation, or require emergency plumbing assistance in the middle of the night, our skilled technicians are equipped with the knowledge, tools, and parts to get the job done right the first time.

What truly sets us apart is our dedication to customer service. We believe in building lasting relationships with our clients by providing honest assessments, transparent pricing, and respectful service. Our technicians take the time to explain your plumbing issues and available options, empowering you to make informed decisions about your property. With Zex Ltd, you're not just getting a service provider – you're gaining a reliable partner for all your plumbing needs.

Our Mission & Company Values



At the heart of Zex Ltd lies a simple yet powerful mission: to provide exceptional plumbing services that exceed expectations while maintaining the highest standards of integrity and craftsmanship. We believe that every pipe we repair and every fixture we install represents our commitment to excellence and our dedication to improving the communities we serve.

Quality Workmanship

We approach each job with meticulous attention to detail, using only premium materials and industry-leading techniques to ensure lasting solutions. Our work isn't complete until it meets our rigorous quality standards and your complete satisfaction.

Integrity & Transparency

We conduct our business with unwavering honesty, providing straightforward assessments and upfront pricing. You'll never encounter hidden fees or unnecessary upsells with our team—just honest service you can trust.

Customer-Centric Approach

Your needs and satisfaction drive everything we do. From our flexible scheduling to our thorough clean-up procedures, we tailor our services to minimize disruption to your home or business while maximizing your comfort and convenience.

Our values extend beyond our service calls and into our company culture. We invest in continuous training for our technicians, ensuring they remain at the forefront of plumbing innovation and safety practices. We also believe in giving back to our community through volunteer initiatives and partnerships with local organizations.

By choosing Zex Ltd, you're not just hiring plumbers—you're partnering with a team that views their work as a craft and a commitment to improving the quality of life for our customers. This mission guides our every action, from the initial phone call to the final handshake on a job well done.



Why Choose Zex LTD?

When it comes to plumbing services, we understand you have options. What makes Zex ltd the preferred choice for thousands of satisfied customers? Our commitment to excellence goes beyond just fixing pipes—we deliver a superior service experience from start to finish.

Rapid Response Times

We respect your time and understand that plumbing issues can't always wait. That's why we maintain a 60-minute response window for emergency calls and offer flexible scheduling for routine service. Our dispatch system ensures the nearest qualified technician is routed to your location promptly.

Upfront, Honest Pricing

Say goodbye to surprise bills and hidden charges. Before any work begins, we provide detailed written estimates that outline all costs involved. Our transparent pricing model means you'll never wonder what you're paying for—and we stand behind our quotes.

Highly Qualified Professionals

Our technicians aren't just licensed—they're the best in the industry. Each team member undergoes rigorous background checks, continuous training, and certification in specialized techniques, you can trust you're in capable hands.

Residential Plumbing Services

Your home's plumbing system is the circulatory system of your property, delivering clean water and removing waste safely and efficiently. At Zex Ltd, we offer comprehensive residential plumbing services designed to keep this vital system functioning flawlessly, protecting your home's value and your family's comfort.



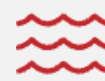
Leak Repairs

From dripping faucets to hidden pipe leaks, we quickly identify and repair leaks of all sizes, preventing water damage and reducing water bills.



Fixture Installation

Expert installation of sinks, faucets, toilets, showers, and bathtubs with careful attention to detail and proper sealing techniques.



Water Heater Services

Installation, repair, and maintenance of traditional tank and tankless water heaters to ensure reliable hot water for your home.



Drain Cleaning

State-of-the-art tools to clear even the most stubborn clogs without damaging your pipes or introducing harmful chemicals.

Our residential services also include sump pump installation and repair, water pressure regulation, backflow prevention, water filtration systems, and complete bathroom and kitchen remodeling. We understand that plumbing emergencies don't adhere to business hours, which is why we offer same-day service for urgent issues, with appointments often available within hours of your call.

What sets our residential service apart is our attention to detail and respect for your home. Our technicians arrive in clearly marked vehicles, wear company uniforms with identification badges, and use protective coverings for floors and furnishings. After completing the work, we thoroughly clean the service area, leaving your home as pristine as we found it—just with better functioning plumbing.

Commercial Plumbing Services

At Zex ltd, we understand that plumbing issues in commercial spaces can impact your bottom line, disrupt operations, and affect customer experience. Our commercial plumbing division specializes in addressing the unique challenges faced by businesses, providing tailored solutions that minimize down time while ensuring code compliance and operational efficiency.



Our commercial services encompass everything from routine maintenance to complex system installations, including backflow prevention testing and certification, grease trap installation and maintenance, commercial kitchen plumbing, water conservation solutions, and large -scale pipe system design and installation. We also offer emergency response services with priority scheduling for our commercial maintenance contract clients.

What distinguishes our commercial plumbing team is their specialized training and experience with high -capacity systems. Our commercial technicians understand the complexities of multi-story buildings, high-volume water usage, and industrial-grade equipment. They arrive equipped with commercial-grade tools and a comprehensive inventory of parts specifically for business applications, enabling faster resolutions and reducing costly downtime.

Our scheduled maintenance contracts provide businesses with peace of mind through regular inspections, preventative services, and priority response. These customizable plans include detailed documentation for regulatory compliance and can be tailored to fit your specific facility needs and budget constraints. For businesses that require ongoing plumbing support, our maintenance agreements offer preferential pricing and guaranteed response times, ensuring your operations continue without interruption.

Emergency Plumbing Response

Plumbing emergencies don't wait for convenient hours, and neither do we. Zex ltd offers comprehensive 24/7 emergency plumbing services, providing rapid response when you need it most. Our dedicated emergency team understands that quick action can be the difference between a minor inconvenience and catastrophic property damage.

24/7/365 Availability

Our emergency response line is staffed around the clock, including weekends and holidays. You'll always speak with a knowledgeable professional who can dispatch the nearest available technician to your location.

30-Minute Response Promise

For critical emergencies, we guarantee a technician will be dispatched within 30 minutes of your call. Our GPS-tracked service fleet ensures we can identify and send the closest qualified professional to address your emergency.

Fully-Equipped Service Vehicles

Our emergency response vehicles function as mobile warehouses, stocked with specialized equipment, common replacement parts, and advanced diagnostic tools to resolve most emergencies in a single visit.

We respond to all types of plumbing emergencies, including burst pipes, major leaks, sewer backups, gas line issues, failed water heaters, and frozen pipe emergencies. Our technicians are trained in water mitigation techniques to minimize property damage and can coordinate with water restoration companies when necessary.

When you call our emergency line, expect clear communication throughout the process. We'll provide an estimated arrival time, keep you updated on the technician's progress, and explain all procedures and costs before work begins. Even in emergency situations, we maintain our commitment to transparent pricing with no overtime charges or emergency fees during regular evening and weekend hours.

Prevention is always preferable to emergency response, which is why we offer complimentary emergency prevention assessments after resolving your immediate issue. We'll identify potential problem areas in your plumbing system and recommend preventative measures to avoid future emergencies.

Drain Cleaning & Unclogging

Clogged drains are among the most common yet disruptive plumbing issues facing both homes and businesses. At Zex ltd, we've developed specialized techniques and invested in advanced equipment to resolve even the most stubborn drain blockages quickly and effectively, without damaging your plumbing system.

Comprehensive Drain Solutions

Our drain cleaning services address blockages in kitchen sinks, bathroom drains, tubs, showers, floor drains, main sewer lines, and commercial drainage systems. We begin with a thorough assessment using state-of-the-art camera inspection technology to precisely locate and identify the nature of the obstruction, allowing for targeted treatment rather than guesswork.

For routine clogs, our professional-grade augers and snakes can typically restore proper flow without harsh chemicals. For more stubborn blockages, we employ high-pressure hydro-jetting technology that uses pressurized water to blast away years of buildup, grease, mineral deposits, and even tree roots, leaving your pipes cleaner than traditional methods can achieve.

Preventative Maintenance Tips

- Install drain screens in showers and tubs to catch hair and debris
- Avoid disposing of grease, coffee grounds, and fibrous foods down kitchen drains
- Run hot water for 15 seconds before and after using garbage disposals
- Schedule quarterly enzyme treatments for drain maintenance
- Consider biannual professional drain cleaning for homes with mature trees near sewer lines



Advanced Diagnostic Capabilities

Our video inspection equipment allows us to investigate drains without destructive measures. These waterproof cameras navigate through your plumbing system, transmitting real-time video to our technicians. This technology enables us to identify issues such as cracks, breaks, offset pipes, or infiltrating tree roots that might be contributing to recurring clogs.

Leak Detection & Repair

Water leaks can be among the most damaging and elusive plumbing problems, often causing significant damage before they're detected visibly. At Zex Ltd, we combine cutting-edge technology with skilled expertise to locate and repair leaks with minimal disruption to your property, saving you from costly water damage and excessive utility bills.



Non-Invasive Detection Methods

Our advanced leak detection equipment allows us to pinpoint the exact location of leaks without unnecessary cutting or demolition. Using acoustic listening devices, thermal imaging cameras, and electronic amplification tools, we can detect leaks behind walls, under floors, and in ceiling spaces with remarkable precision.



Thermal Imaging Technology

Our infrared cameras detect temperature differences caused by water leaks, allowing us to visualize moisture patterns hidden from the naked eye. This technology helps identify not just the presence of leaks but their origination points and spread patterns, enabling targeted repairs.



Precision Repair Solutions

Once detected, our repair specialists implement the most appropriate solution for your specific leak situation. Whether it requires pipe section replacement, joint resealing, or specialized fitting installation, we complete repairs with meticulous attention to detail and minimal disruption.

Common Signs of Hidden Leaks:

- Unexplained increases in water bills
- Sound of running water when fixtures aren't in use
- Damp spots on walls, floors, or ceilings
- Musty odors or visible mold growth
- Unusually lush patches of vegetation in your yard
- Decreased water pressure throughout your home

Water Heater Installation & Repair



Hot water is essential for daily comfort and functionality in any home or business. Zex ltd specializes in comprehensive water heater services, offering expert installation, maintenance, and repair for both traditional tank and modern tankless systems. Our certified technicians help you navigate the options to find the perfect solution for your hot water needs while maximizing energy efficiency and reliability.

Tank Water Heater Services

Our traditional water heater services include installation of new units, comprehensive repairs, sediment flushing, anode rod replacement, temperature and pressure valve testing, and complete system diagnostics. We work with all major brands including Rheem, Bradford White, A.O. Smith, and State, ensuring compatibility with your existing system.

Tankless Water Heater Expertise

As certified tankless water heater specialists, we provide complete installation services including proper sizing, venting, and gas line or electrical upgrades when necessary. Our technicians are factory-trained on leading brands like Navien, Rinnai, Noritz, and Takagi, ensuring your installation meets manufacturer specifications for optimal performance and warranty protection.



Safety First Approach

Thorough carbon monoxide testing, proper venting verification, and temperature regulation to prevent scalding



Extended Warranty Options

Manufacturer warranty registration and extended protection plans available



Common Water Heater Issues We Resolve

Insufficient hot water, temperature fluctuations, strange noises, leaking tanks, pilot light problems, and sediment buildup



Preventative Maintenance Programs

Annual service plans to extend equipment life and maintain peak efficiency

Energy-Efficient Upgrades

We help customers transition to more efficient water heating solutions, including high-efficiency tank models, tankless systems, and hybrid heat pump water heaters. Our energy calculators provide accurate estimates of potential savings based on your specific usage patterns, helping you make an informed decision about upgrading your system.

Pipe Repair & Replacement

Your home or business's piping system forms the critical infrastructure of your entire plumbing network. At Zex ltd, we specialize in comprehensive pipe repair and replacement services, addressing everything from isolated leaks to complete repiping projects with minimal disruption to your property and daily activities.

Expert Pipe Material Knowledge

Our technicians are thoroughly trained in working with all piping materials found in modern and historic properties, including:

- Copper piping for durability and reliability
- PEX (cross-linked polyethylene) for flexibility and freeze resistance
- CPVC for hot water applications
- PVC for drain and waste lines
- Galvanized steel in older homes
- Cast iron drain systems

This comprehensive knowledge allows us to provide appropriate solutions for your specific plumbing system, whether maintaining original materials in historic properties or upgrading to modern alternatives for improved performance.

When to Consider Repiping

Complete repiping becomes necessary in several situations:

- Homes with polybutylene pipes (prone to failure)
- Aging galvanized pipes with restricted water flow
- Multiple recurring leaks throughout the system
- Discolored water due to pipe corrosion
- Low water pressure affecting multiple fixtures
- Major renovations or additions to your property



Fixture Installation & Upgrades

Transform your kitchen, bathroom, or utility spaces with professional fixture installation and upgrades from Zex Ltd. Whether you're refreshing a single outdated faucet or completely renovating multiple bathrooms, our skilled installation technicians ensure that your new fixtures not only look beautiful but function flawlessly for years to come.



Comprehensive Fixture Services



Kitchen & Bathroom Sinks

From undermount and farmhouse sinks to vessel and pedestal varieties, we ensure proper installation with secure mounting and perfect sealing



Toilet Installation

Precise installation of standard, comfort height, dual-flush, and smart toilets with proper wax ring sealing and secure mounting



Showers & Tubs

Expert installation of standard and custom shower systems, including digital controls, body sprays, and steam shower units



Faucets & Valves

Professional installation of all faucet types with proper water pressure adjustment and leak testing

Sewer Line Services

Your property's sewer line is perhaps the most critical component of your plumbing system, yet it often receives attention only when serious problems arise. At Zex Ltd, we offer comprehensive sewer line services focused on proactive maintenance, accurate diagnostics, and minimally invasive repairs that protect this essential infrastructure while minimizing disruption to your property.

Advanced Diagnostic Capabilities

Our sewer line inspections utilize state-of-the-art video camera technology to thoroughly examine your entire sewer system. These high-definition cameras transmit real-time footage to our technicians, allowing them to identify issues such as:

- Tree root intrusions causing blockages
- Pipe cracks, breaks, or collapse
- Joint separations and misaligned pipes
- Scale and sediment buildup
- Bellied (sagging) pipe sections

Following inspection, we provide you with digital documentation of our findings, including video footage that clearly identifies any issues requiring attention.

Trenchless Repair Technologies

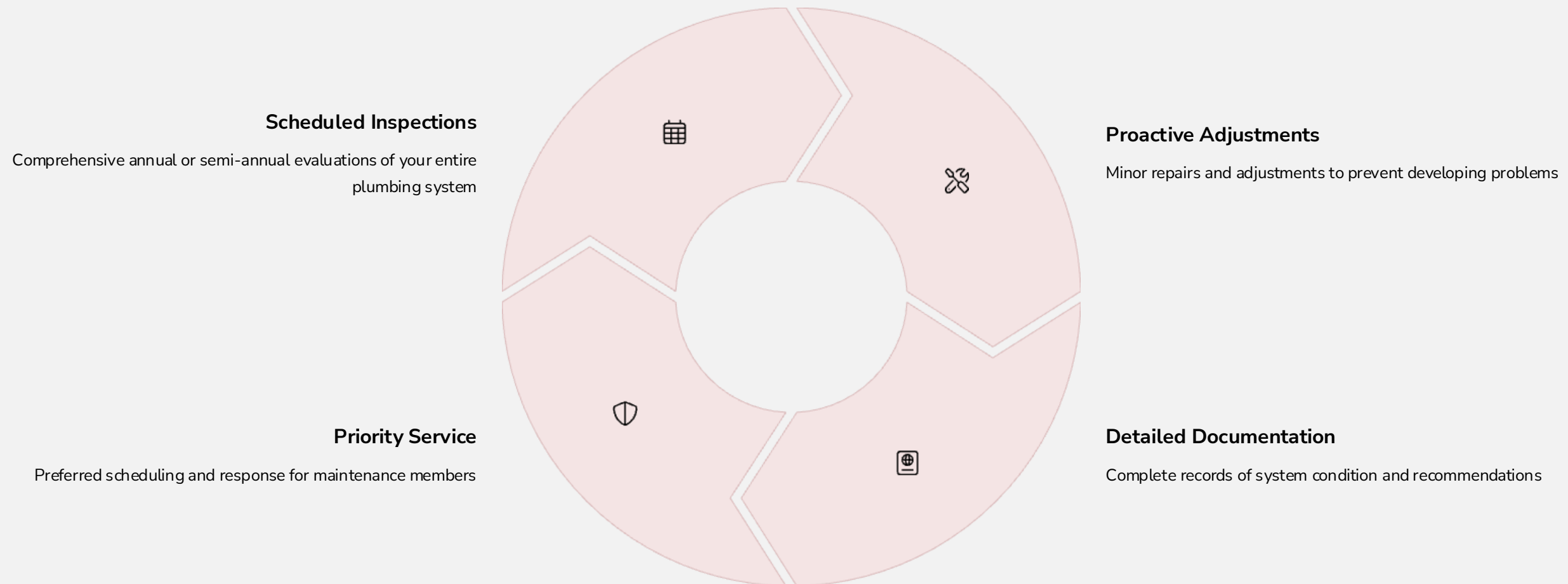
When repairs are necessary, we specialize in minimally invasive trenchless technologies that preserve your landscaping, hardscaping, and structures. Our capabilities include:

- Pipe lining (CIPP) that creates a new pipe within the existing one
- Pipe bursting to replace the line without extensive excavation
- Sectional point repairs for isolated damage
- Hydro jetting for removing stubborn blockages and scale



Preventative Maintenance Programs

The most cost-effective approach to plumbing is preventing problems before they occur. Zex Ltd Preventative Maintenance Programs are designed to protect your plumbing investment, extend system lifespan, and avoid the inconvenience and expense of emergency repairs. Our customized maintenance plans provide regular professional attention to your plumbing system's critical components, identifying potential issues before they become costly emergencies.



Our Plumbing Process: What to Expect

At Zex ltd, we've refined our service process to provide a seamless, transparent experience from your initial contact through project completion. Understanding what to expect helps eliminate uncertainty and ensures you're comfortable with every step of our professional plumbing service.



Initial Contact

Your call is answered by a knowledgeable staff member who will gather information about your plumbing needs, answer preliminary questions, and schedule your appointment. For emergencies, we dispatch the nearest available technician immediately.



Technician Arrival

You'll receive notification when your technician is en route. Our uniformed professional arrives in a fully-stocked company vehicle, presents identification, and wears protective footwear to keep your home clean.



Thorough Diagnosis

Your technician conducts a comprehensive assessment of the plumbing issue, using diagnostic tools when necessary. We explain our findings in clear, non-technical language so you understand the problem.



Upfront Pricing

Before any work begins, we provide a detailed written estimate including all costs. Our transparent pricing means no surprises or hidden fees, and we explain all your options so you can make an informed decision.



Professional Execution

With your approval, we perform the necessary repairs or installation with meticulous attention to detail. We use protective coverings for floors and work areas, and follow industry best practices for every task.



Complete Cleanup

We thoroughly clean the work area, removing all debris and packaging materials. Your space is returned to its original condition or better, with no indication that plumbing work was performed aside from the solved problem.



Final Inspection & Demonstration

Your technician tests all completed work to ensure proper function, then walks you through what was done, providing operation instructions for any new installations and answering any questions you may have.

Contact Information



For more information about Zex Ltd. and our products, please contact us:

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Our customer service team is available to assist you with product inquiries, technical specifications, and order processing. We look forward to serving your wood product needs with the quality and reliability that have made us the leading manufacturer in the region.